





**Please Note:**

- Your request will be processed; provided the request form has been filled in completely and all mandatory documents have been submitted
- For Unit Linked products, if application is received up to 15:00 hrs IST on a business/working day, the same day's NAV will be applicable. However, if application is received after 15:00 hrs IST, then the next day declared NAV will be applicable
- In case of address change or contact details change request, please fill up a separate policy service request form and submit with valid address proof
- Max Life Insurance shall not be held responsible for delay or non-receipt of the cheque in case the postal address is incomplete/incorrect in the company's records
- Max Life Insurance will not be responsible in case of non-credit to your account or if your transaction is delayed or not effected at all, for reasons of incomplete/incorrect information provided or rejected by your bank. In case the requisite information for direct credit is not received or transaction is rejected by the bank, the payouts will be made vide cheque

**Mandatory Documents Required for Processing Payout**

- Self –attested copy of official valid document such as “Aadhar , Voter ID , DL or Passport or NAREGA Job Card” ( Carry Original for Branch Verification as well)”.  
 Original cancelled cheque with pre-printed name & account number.  
 Pass book copy/bank statement having pre-printed name & account number in case cancelled cheque does not have pre-printed name and account number (carry original for verification at branch).  
 Latest contact details & NRE bank statement reflecting all premiums paid from NRE account.

**Branch Mandatory Checklist**

- All documents are original seen and verified by the Max Life Insurance personnel.
- Retention efforts made Yes  No
- Reason for surrender
  1. Stated policy benefits and returns, as per the policy contract, vary from those understood by me at the time of purchase
    - I thought that I need to pay premiums for lesser years / only 1 year
    - I thought I will get higher returns
    - The maturity period is different from what I understood
    - Other reasons \_\_\_\_\_
  2. I cannot afford to pay the premium for this policy
    - I have a medical emergency  I have a financial emergency
    - I am getting better benefits from another insurer
    - I am getting good returns based on my fund value and I want to withdraw the money
    - I want to withdraw my funds as the lock-in period is over
- Payout to the customer NEFT  Cheque

Did you know? Buying a new insurance is more expensive than insurance purchased at a younger age. Don't surrender! You can also opt for partial surrender or loan facility, to meet your fund requirements and continue with your policy, subject to the terms and conditions of the policy.

- Low Charges:** In the Unit Linked products, the charges reduce gradually over the years leading to a higher proportion of your premium being invested in the fund.
- High Growth Potential:** ULIPs provide the option to invest in equity, which provides potential for higher growth of your funds.
- Life Cover:** Once the policy is surrendered, the life cover ceases thus depriving you of the benefit when you actually need it.
- Tax Benefit:** You can avail tax benefit under the section of the Income Tax Act 1961, subject to any further amendment.



